# credova

Integration Quick Start Guide

# How to Get Started

At this point, you should already have completed your onboarding agreements and bank authorization via the Merchant Dashboard, **https://lending.credova.com**.

You are ready to begin your integration.

## Step 1

Review Training Materials

## Step 2

Obtain API Key

## Step 3

Identify Installation Type and Implement Plugin/API

## Step 4

Test your integration.

## Step 5

Go live and start offering buy now, pay later.

# Step 1

## Review Merchant Dashboard Training

Upon completion of your bank authorization, you will receive an email from your account success manager that contains links to videos and other documents that review how to use the merchant dashboard.

We recommend watching and reviewing these documents.

If you have additional questions or concerns regarding the training material, you can schedule an online training session with your account success manager.

## API Credentials

Username for authentication

CRD000

Password for authentication

KGt5ny7n$o414S3EDbn4VC$k?PP48EI

# Step 2

## Optain API Credentials

Request credentials from your account success manager or by emailing **integrations@credova.com.** Once these are configured, they are available in the Merchant Dashboard under API Credentials.

# Step 3

## Identify Installation Type & Implement Plugin

To offer the Credova Financing options, first, you need to identify what type of Credova plugin to deploy. The plugin is a JavaScript library that becomes the integrator between the consumer, your website, and Credova. The type of plugin is determined by the eCommerce platform currently utilized on your website.

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Review integration documentation on **https://dev.credova.com** for details on integrating the Credova plugin with one of the following e-commerce platforms:

**BIG**COMMERCE

Coreware

Magento®

Celerant®
Retail Commerce Software

AMM●READY

**Woo** COMMERCE

SHIFT④SHOP

CDS

**GEARFIRE** CAPITAL

BOLT

Contact **integrations@credova.com** with any questions about API functionality.

# Step 4

## Test the Credova Integration

Testing the Credova integration prior to go-live will ensure everything is functional and working as intended, as well as provide your shoppers with the best experience possible.

To evaluate, walk through a variety of scenarios as a consumer that are applicable to your store:

- Is Credova "Pay over time with Credova. Learn More" displayed on all products sub $150?

    Pay over time with **credova**. **Learn More**

- Is "4 payments of $X with Credova. Learn More" pricing showing on product display and listing pages, on items between $150-$300? Are the links working by opening the correct pop-up, tab, or modal?

    4 interest free payments of $X with **credova**. **Learn More**

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- Is "Starting at 0% APR or $X/month with Credova. Learn More" Pricing showing on product display and listing pages, on items between $300-$700? Are the links working by opening the correct pop-up, tab, or modal?

> Starting at 0% APR or $X/month with **credova**. **Learn More**

- Is "As low as $X/month with Credova. Learn More" Showing on product display and listing pages, on items $700-$10,000? Are the links working by opening the correct pop-up, tab, or modal?

> As low as $X/month with **credova**. **Learn More**

- Make purchases with the following scenarios that may pertain to your environment

  - Sales Tax
  - Shipping
  - Discount Codes/Promos/Coupons
  - Any other special scenarios that you offer your consumers

- Test scenarios on as many devices (iPhone/Android/computer/tablets) and browsers as possible including varying speeds of internet connectivity, if possible.

★ ★ ★ ★

**Fishing Pole**
Product Description

**$260**

> 4 interest free payments of $65 with **credova**. **Learn More**

**ADD TO CART**

Please use the Credova approved and provided wording, branding, colors, and content. Do not deviate from the standardized messaging, user journeys, and checkout sequences provided throughout this document.
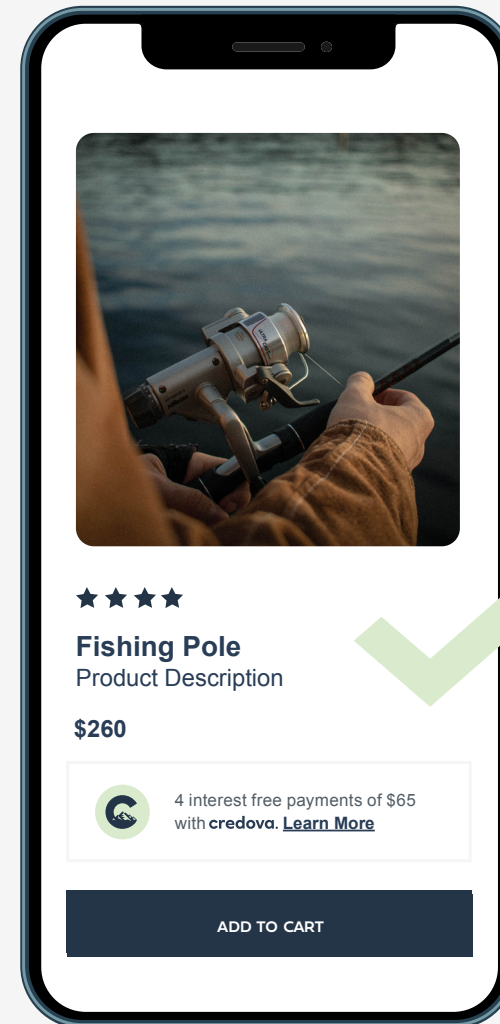
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## Sandbox VS Production

We realize not all websites have a sandbox or staging environment available to test the Credova platform.

If you are installing Credova on your live website, production mode should always be enabled. Sandbox mode is only to be used if you have a staging server to test. Testing in production can only go so far as triggering the pop-up/modal.
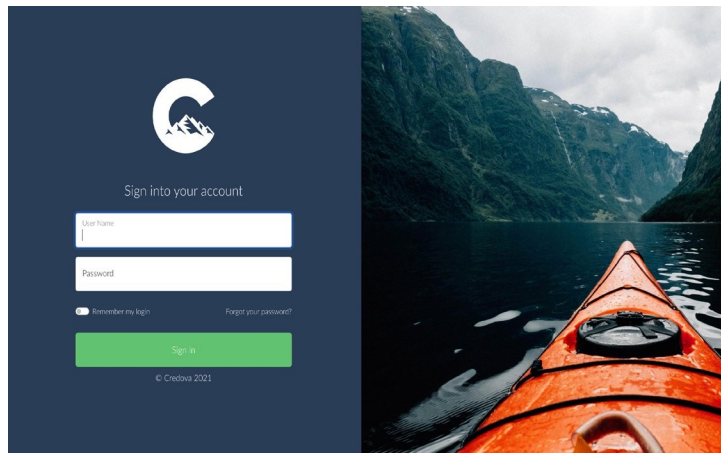
If you're able to test on a staging server in sandbox mode, you will also want to confirm the purchases are routed and logged correctly in the Sandbox Business Portal. (**https://sandbox-lending.credova.com/**)

After you pre-qualify and/or sign a contract within your sandbox website, you should see the record in the Selected Offers section of the Business Portal.

- Is there a signed contract in the portal?
- Is your eCommerce platform recognizing the purchase of all items? (Click into the details of the selected offers to see items purchased)
- Did you receive a confirmation email at signed contract?
- Do you understand the return process, (if applicable)?

Communicate testing results with Account Success Manager and establish an ideal go-live date. Has your team completed the following:

- Online merchant portal training?
- Received approval from Integrations Team for custom integrations?

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# Step 5:
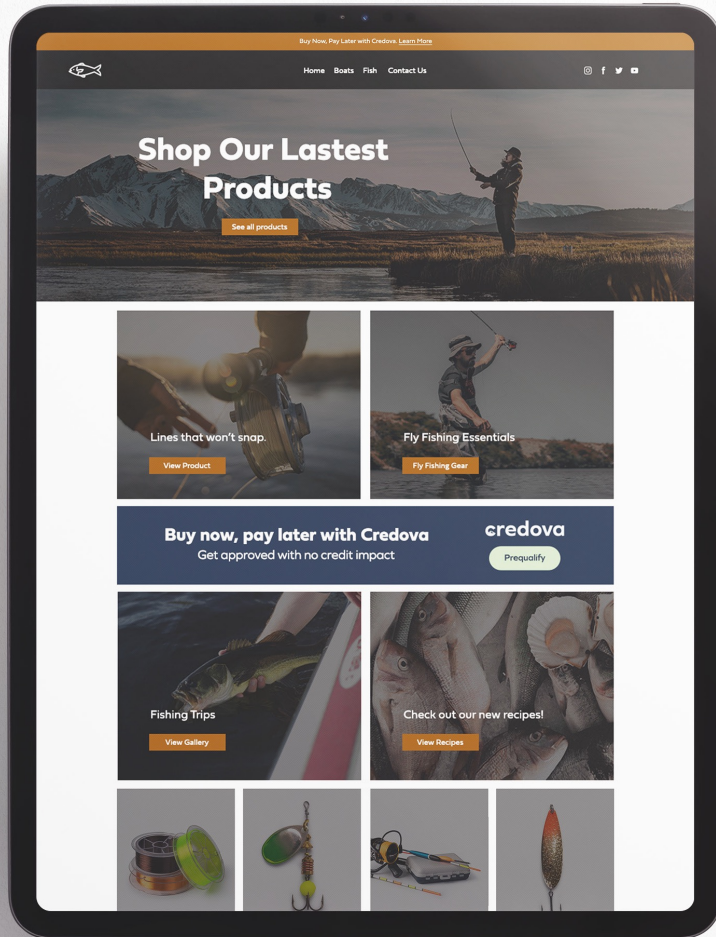
## Go Live



Establish an agreed upon go-live date with your Account Success Manager. Merchants will need to switch from the sandbox environment to the production environment. Once in production mode, the Credova Teams will provide:

→ An initial site audit to:

- Ensure Credova banners appear where expected.
- Ensure plugins are working correctly.
- Monitor contracts coming through the system.

→ Audit maintenance:

- Ensure contracts are being originated and working properly.

Merchants should do the same and, if applicable, confirm their ERP is updating as expected.

Common issues when moving to live production.

→ ERP is not updating with purchase.

→ The website used in the sandbox environment was not an exact cloned version of the live website.

What to do in the event something DOES Not look right?

→ Email your Account success manager or **integrations@credova.com.**

Please use the Credova approved and provided wording, branding, colors, and content. Do not deviate from the standardized messaging, user journeys, and checkout sequences provided throughout this document.

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# Thank you

If you have any questions on how to get setup or sell with Credova,
reach out to integrations@credova.com.