KECOVC

Integration Customer Experience

Shopper Journey Flow



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On-Site Placement

Page Banners:

A website banner is a powerful tool for grabbing the attention of your website visitors and communicating important information. Placing a banner on the homepage of your website is a great way to let your customers know you offer Credova's finance products.

Banners can be found in your merchant dashboard to download.

Leaderboard Banner:

A leaderboard banner is a popular type of online ad that appears at the top of a website, providing a large and visible space to showcase promotional messages. Add a "Buy Now, Pay Later with Credova. <u>Learn More</u>" leaderboard banner and link to your financing page.

Example:

Buy Now, Pay Later with Credova. Learn More



On-Site Placement

Financing Page:

Adding an informational page on Credova's Buy Now Pay Later financing is an effective way for you to educate customers, increase sales, build trust, improve customer satisfaction, and stay competitive. This page should include the *Generic Info Page* image found in your merchant dashboard. The financing page is best linked in the footer of your website.

Credova Generic Info Page jpg can be found in your merchant dashboard to download.

Merchant Dashboard:



	Buy Now, Pay Later with Credova. <mark>Learn M</mark> e	pre	
	Camp Water Snow Hunt C	Contact Us	© f ¥
	credova	l .	
	Buy Now, Pay L	ater	
	EASY APPROVALS		
	Apply online and get approved Applications can be filled out fro with an internet connect	in seconds. m any device tion.	
	PREQUALIFY WITH NO CRED	IT IMPACT	
	There are no hard inquiries so y prequalified with no impact to you	'ou can get ır credit score.	
	PAY YOUR WAY		
	for the entire purchase up	iver in your ead of paying ifront.	
	Shop now and pay fo purchase over tim	r your le.	
	Learn More		
	Payment options through Credova are provided by merchants, o Credit Union member NCUA, or Credova Financial, LLC. To lea	other financial institutions, Alabama am more visit: www.credava.com/	
	Trindneingstoviders, Not all inhancing products are available in a provided are subject to underwriting guidelines and applicant's or credit profile. THIS IS A SOLICITATION FOR FINANCING PRODUC WILL BE SHARED WITH ONE OR MORE THIRD PARTIES IN CON	all So states, kate and information editworthiness as established by their TS ONLY, INFORMATION RECEIVED INECTION WITH YOUR FINANCING	
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PRODUCTS		STAY UP TO DATE	
Camp Water	Contact Us Gear	Enter Your Email	
Snow	Warrenty & Returns	This site is protected by reCAPTCHA and the Goo	yla Privacy Policy and Terres of Service apply.
Hunt	Buy Now Pay Later with Credova	© f ¥ ▪	
	© 2023 All Rights Reserved. Specifications and pricing subject to cl	nange. Privacy & Cookie Policy	

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Product Listing Display

As a merchant, you want to provide your customers with the best possible shopping experience, which includes offering them a variety of payment options. Advertising a BNPL product with ALA can help expand your customer base, increase sales, improve customer loyalty, and provide a flexible payment option for customers who may not have the full amount upfront.

Include product ALAs on your product listing display pages, product pages, cart page, and checkout page. (See following pages for additional reference images.)

Product ALA Example:

Display the Credova standardized message that corresponds to the total product amount customized to match your branding.





Product Page

Include product ALA near product pricing.

Merchant Website Example



Enlarged View



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Cart View

Include product ALA in the order summary.

Merchant Website Example



Enlarged View

Order Summary				
Subtotal	\$485.00			
Standard Shipping	TBD			
Estimated Taxes	\$15.99			
Order total	\$500.99			
Starting at 0% APR or \$ with credova . <u>Learn Mo</u>	25.01/month re			

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Check Out with Credova - Radio Button

Let your customers choose Credova as a payment method at checkout and include product ALA in the order summary.

imp Water Snow Hunt Contact Us)f¥	L	
			PAYMENT	
Edit Contact	Order Summary		Credit Card	
	Subtotal \$485.	00		
	Standard Shipping T Estimated Taxes \$15	BD .99	Pay over time wit	h credova .
Edit Shipping	Order total \$500.	99		
	Starting at 0% APR or \$25.01/mor with credova . <u>Learn More</u>	nth 🛑		
Edit Billing	Make Payment			Ŧ
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	Edit Contact Edit Shipping Edit Billing	Edit Contact Edit Contact Subtotal Subtotal Standard Shipping Edit Shipping Edit Billing Edit Billing Make Payment	Edit Contact Subtotal Subtotal Subtotal Standard Shipping Standard Shipping <td>Edit Contact Subtatal Subtatal Standard Shipping Edit Shipping Credit Card Standard Shipping Standard Shipping Standard Taxes Standard Shipping Standard Shipping Standard Shipping Standard Shipping Standard Shipping Standard Taxes Standard O% APR or \$25 01/month with credova. Learn More VISA Discever VISA Standard Discever Night Discever</td>	Edit Contact Subtatal Subtatal Standard Shipping Edit Shipping Credit Card Standard Shipping Standard Shipping Standard Taxes Standard Shipping Standard Shipping Standard Shipping Standard Shipping Standard Shipping Standard Taxes Standard O% APR or \$25 01/month with credova. Learn More VISA Discever VISA Standard Discever Night Discever

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Merchant Website Example

Enter Mobile Number

(j) (j) credova × credova × Checkout Checkout CONT CONT We just texted you. **Small Payments for BIG Adventures** \$485.00 \$485.00 Please enter the 4-digit code we sent to Enter your phone number and get prequalified with no credit TBD TBD impact to pay over time with Credova. {{phonenumber}} \$15.99 \$15.99 SHIPPI SHIPP 2 \$500.99 \$500.99 Hannal 123 Ros Reno, N Hannah I 123 Rose Reno, NV Mobile Phone # * 1 BILLING BILLI 3 3 Continue Continue Hannah I 123 Rose Reno, NV Hanna 123 Ros We'll text a 4-digit verification code. Didn't get a code? By clicking the "Continue" button, I agree to the Consent to Communications. PAYME PAYN 3 3 × vices. By clicking 'Close' or STAY UP TO DATE

Enter Code

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Merchant Website Example

Prequalification



Pre-Qual Approval – Long Duration + 4pay

()

\$485.00

TBD

\$15.99

\$500.99

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Merchant Website Example

Bank Info



Contract: Any Product



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Merchant Website Example

Final Wait Screen



Exiting Before Finalizing



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Post Purchase - Order Confirmation

Merchant Website Example



Merchant Webpage:

Let your shopper know to check their inbox for order confirmation.

Include the order details below.

Thank you

If you have any questions on how to get setup or sell with Credova, reach out to integrations@credova.com.

Payment options through Credova are provided by merchants, other financial institutions, Alabama Credit Union member NCUA, or Credova Financial, LLC. To learn more visit: www.credova.com/financingproviders. Not all financing products are available in all 50 states. Rate and information provided are subject to underwriting guidelines and applicant's creditworthiness as established by their credit profile. Terms, conditions, and as low as pricing shown in this document is for example purposes only. Credova Financial, LLC, NMLS ID 1818530. © 2023 Credova Financial, LLC. All Rights Reserved.